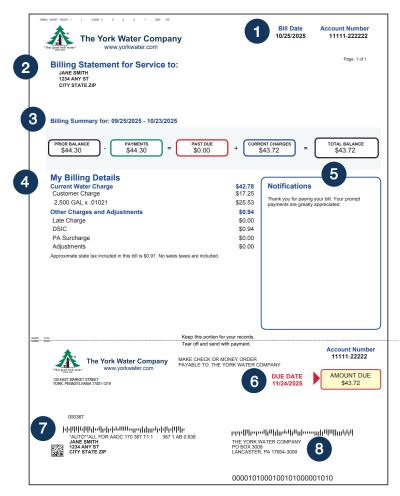
YOUR YORK WATER BILL HAS A NEW LOOK!



How to read your bill

Here's a look at how we've organized it for your convenience.

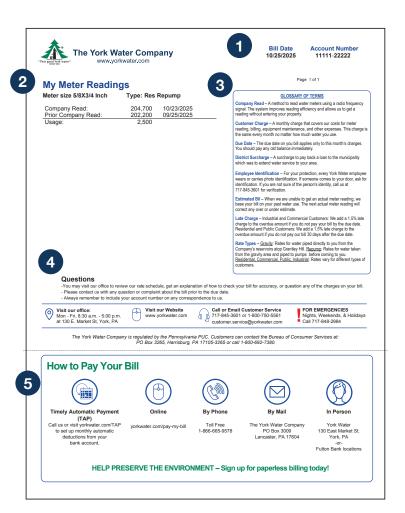
- Account Information
 Your billing date and account information.
- 2 Billing Information
 Your service address.
- A quick look showing your prior balance, payments, past due amount (if any), current monthly charges, and total balance due.
- 4 Billing Details
 Contains a detailed look at your current charges and adjustments.
- 5 Notifications
 Information about action required, important updates, and relevant account details.
- 6 Payment Amount Due
 Shows the payment amount and due date.
- Customer Mailing Address Where you have asked us to send your bill. This may differ from your service address.
- 8 Payment Mailing Address Address to use if you are mailing your payment to us.





How to read the back of your bill

- Account Information
 Your billing date and account information.
- Meter Details Your meter size, type of service, and monthly usage.
- 3 Glossary of Terms
 Defines common terms which help you to better understand your bill.
- We Are Here To Help
 Find contact details, hours of operation,
 emergencies and ways to reach us online,
 by phone, or in person.
- Manage Your Bill and Information
 Explore easy ways to pay your bill, set up automatic payments, and sign up for paperless billing.



Still have questions? Call us at 717-845-3601.