



The York Water Company

Water Service Line Protection Plan

Did you know that you are responsible for any maintenance on the water service line from The York Water Company's shut-off valve at the curb line into your house? Although infrequent, when there is a problem on your service line, it could cost over \$2,000 to repair and may restrict access to the water for the days it takes for you to contact a plumber, schedule an appointment, and then have the repairs completed.

Over the years, our customers have asked The York Water Company to provide a voluntary program where The York Water Company would assist with those repairs. We offer this "peace of mind" program to our customers for a small monthly fee of \$5, or, if you sign up for a full year, it is \$55 (like receiving a month free!).

Benefits of the program:

- ✓ What is covered: Repair/replace the leaking or broken service line
Repair/replace any driveway, sidewalk, or lawn areas that are disturbed during the repair
- ✓ Costs covered per year: up to \$3,000
- ✓ 12 month guarantee on all work performed
- ✓ No deductibles
- ✓ No special numbers to call, just call into our office or 24-hour emergency number
- ✓ We partner with local plumbers who live in our area and can respond quickly to your needs

Monthly Fee: \$5, or pay for the full year, upfront, and only pay \$55 (a \$5 savings!)

Again, this is a voluntary program. Not only does it cover all costs for a typical homeowner's service line repair or replacement, but it gives you peace of mind with one phone call to The York Water Company!

If you have additional questions, please contact Tyler Clemens at (717) 718-2979 or email tylerc@yorkwater.com.

The York Water Company

YES! Sign me up for The York Water Company Service Line Protection Plan!

Please read the Terms and Conditions for plan details.

Name _____ E-mail: _____ I prefer e-mail notifications

Customer Account Number (from your water bill if available) _____ Phone: _____

Service Address Street _____

City, State, ZIP _____

Billing Address (if different from service address) Street _____

City, State, ZIP _____

Select a Payment Method:

- 1. Send a check for \$55 for 12 months, payable to "The York Water Company".
- 2. Automatically withdraw \$5 each month. Send a check for first month's fee and we'll set up a monthly automatic withdrawal.
- 3. Automatically withdraw \$55 once each year. Send a check for the first year's annual fee and we'll set up an annual automatic withdrawal.

*Once a payment has been set up, we will send a confirmation notice via email or letter, which will initiate the Protection Plan.

Signature for Automatic Withdrawal Payment _____ **Date** _____

Please send completed application to: The York Water Company Customer Service at 130 East Market Street, York, PA 17401.