



## **BUSINESS CUSTOMERS ON NORTH DUKE STREET (BETWEEN NORTH AND GAS AVENUES), YORK CITY!**

**DO NOT DRINK TAP WATER WITHOUT BOILING!  
NO BEBA EL AGUA SIN ANTES HERVIR**

**Loss of pressure due to water main break may have allowed contaminants to enter distribution system.**

**DATE/TIME: 1/11/2025 @ 8:00 am**

**We are currently sampling the water to determine if any contaminants are present. Until we've received test results we recommend the following:**

**Boiling kills bacteria and organisms in the water:**

- **Bring water to a boil**
- **Continue boiling for 3-5 minutes**
- **Let water cool before using**

**To avoid possible illness:** Use boiled or purchased bottled water for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice.

**What could have entered the distribution system?** Microbes present in nature can cause short-term effects, such as diarrhea, cramps, nausea, headaches or other systems. They may pose a special health risk for infants, young children, some of the elderly, and people with severely comprised immune systems. **Contact your doctor if you experience any of these symptoms.**

**How long will this warning be in effect?** We will consult with the State Department of Environmental Protection about this incident. We will notify you with a green door hanger when you no longer need to boil the water.

***Please share this information with other residents or users of water on this property!***

**Questions?** Contact our Customer Service Department at 717-845-3601. After hours contact 717-848-2984.

**¿Preguntas?** Comuníquese con Servicio al Cliente 717-845-3601. Fuera de horario comuníquese al 717-848-2984.