

THE YORK WATER COMPANY

2021 Annual Report

New HORIZONS



1931

Names of Directors left to right:
Charles M. Nes
Chester G. Myers
William H. Kurtz, Esq.
George Hay Kain, Esq.
Charles M. Kerr, President
Grier Hersh
John E. Baker
James H. Schall
W.F.O. Rosenmiller



1967

Names of Directors left to right:
H. Dietz Keller
W.F.O. Rosenmiller, II
Irvin S. Naylor
William H. Kain, Esq.
Wilbur C. Beitzel
George S. Schmidt, President
S. Walter Stauffer
William H. Baker
William J. Perry
J.J. Barr (Absent)



2021

Names of Directors left to right:
Joseph T. Hand, President
Ernest J. Waters
Jody L. Keller, SPHR
Jeffrey R. Hines, P.E.
George Hay Kain, III
Cynthia A. Dotzel, CPA, Chair
George W. Hodges
Steven R. Rasmussen, CPA
Michael W. Gang, Esq.
Erin C. McGlaughlin
Robert P. Newcomer



The York Water Company Board of Directors has held Board and Committee meetings in the Board Room at 130 East Market Street in Downtown York since it was built in 1929. The Board Room has not changed in over 90 years. The chairs, table, fireplace, artwork,

and artifacts are all original, and our current Board of Directors experience and utilize these items in the same way that their predecessors did decades ago, serving as a constant reminder that our mission and dedication to this community has not wavered.

New HORIZONS

In 2021, we took time to reflect upon those who came before us – and laid the foundation for our current success. The adjacent page captures the board leadership upon whose shoulders our Company stands today. From 1931, to 1967, and 50 years later to 2021, our Directors have laid the course for our corporate horizons.

Growth is foundational to success for all of our stakeholders and the communities we serve. We are expanding geographically, financially, and structurally. In 2021, York Water took bold, expansive steps with westward territory expansion in both water and wastewater, adding new sources of supply, new treatment works, and the prospect for thousands of new customers in York, Adams, and Franklin counties. Our capital investments in the last two years have been exceptional, with 2021 placement exceeding 2020.

2021 was once again a year of records for York Water, with record earnings leading the list. At the close of 1971, the Company's Balance Sheet reflected \$19.2 million in utility plant, at original cost, an increase of approximately \$0.4 million from 1970, the year prior. By comparison, as we close our books on 2021, the Company's balance sheet reflects over \$485 million in utility plant, at original cost, and an increase of \$47 million from 2020. This nearly 11% increase was achieved through extraordinary effort from across the breadth and depth of the Company and serves as a testament to our commitment to investment in the water and wastewater infrastructure that sustains the customers and communities we serve.

In the pages that follow, what shall resonate for generations to come, is that in spite of the pandemic uncertainty and obstacles, in spite of 2021's inflationary pressures, and in spite of the 2021 Great Resignation, our Company and our employees thrived.

In 2021, we made generational investments in Brillhart Pumping Station (pictured here), which has been in service for over 125 years.



JT Hand

Dear Shareholders,

March 2, 2022 marks my second anniversary as The York Water Company's 22nd President and Chief Executive Officer, and each and every day of these two years I was reminded of the incomparable privilege I hold to serve in this capacity. While indications suggest a pandemic on the wane, the fact remains that the employees of our Company have now persevered through nearly two years of pandemic constraints and have been unfailing in their service. While virtual and remote alternatives have been options for employees and operations in other industries, our mission-essential utility employees have been physically present and resolute in their duties. From Customer Service to Finance and Accounting – From Human Resources to Engineering and Construction – From Information Technology to Distribution Support – and From Water and Wastewater Operations to Maintenance and Grounds – our employees have secured the achievements in the pages that follow.

Board Leadership

For ten years Director George Hodges served as Chairman of the Board, leading York Water to historic financial, operational, and cultural achievements. Our Company's strategy of investment in operational resilience and redundancy was laid by Chairman Hodges early in his tenure. His calm and reassuring leadership as Chairman, and most acutely through the novel coronavirus pandemic and concurrent CEO transition, were instrumental to the operational and financial success of our Company. His unwavering commitment to York Water, his steady hand, and his ability to translate vision to results will be his legacy and set the standard for our executive leadership team. Director Hodges remains on the Board where he will continue to share his expertise as we execute our plan for the future of The York Water Company.

In selecting Director Cindy Dotzel to succeed Director Hodges as Chair, the Nomination and Corporate Governance Committee, led by Director Ernest Waters, recognized the tremendous leadership and financial expertise contributed by Director Dotzel. Having served on the Board of Directors from 2009 to 2015, and reappointment to the Board in 2019, she earned the trust and respect of the Board.

We are grateful to our shareholders for their trust and confidence in our Nation's Oldest Investor-Owned Utility.

Joseph T. Hand

President and Chief Executive Officer

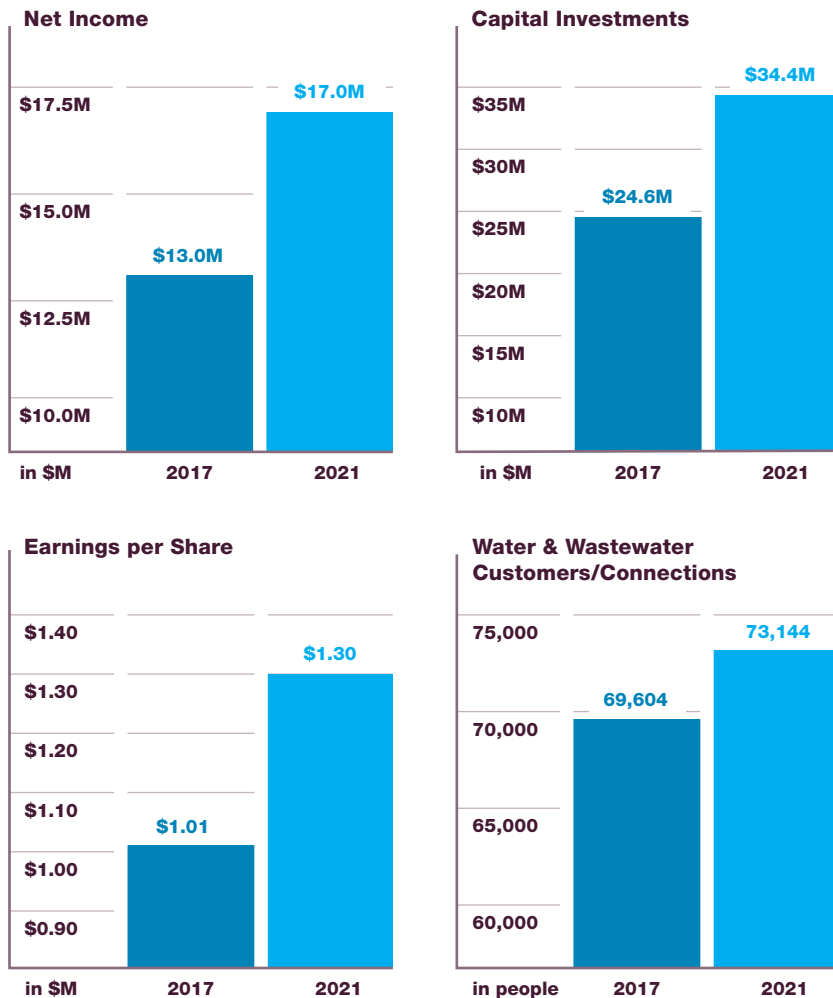


Dale Gruver, Skilled Maintenance Man, is just one of the 110 employees whose commitment to our mission has not wavered throughout the pandemic.



"Director Dotzel will lead the Board of Directors and the Company into the future with strength, unity, and resolve. Cindy embodies the culture of York Water and understands how to capitalize on our culture and history to advance the mission and goals of our Company." – George Hodges, Chairman, 2010-2021.

Year After Year York Water Exceeds Expectations

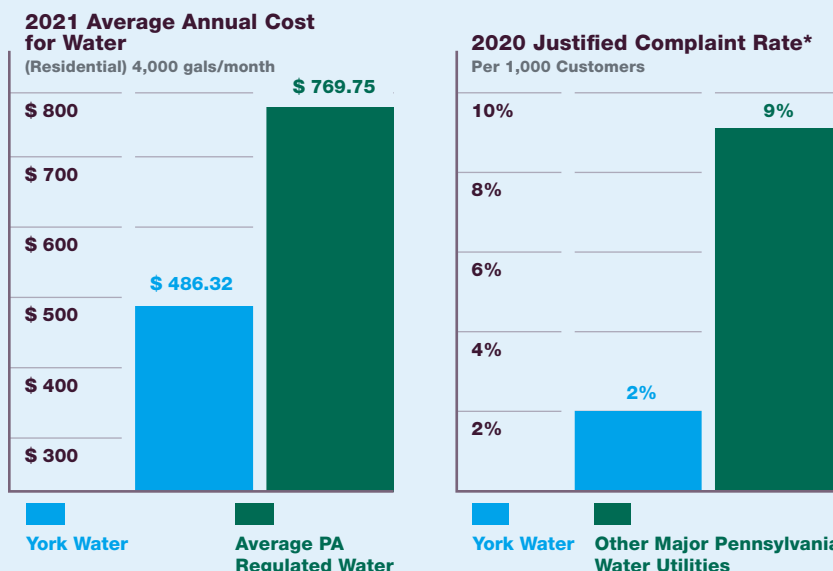


Financial Statistics

In the past five years, we achieved remarkable growth and expansion at The York Water Company. Both 2020 and 2021 were record years in almost every financial performance category.

Comparing 2017 to 2021, York Water's capital investment portfolio has grown from \$24.6 million annual investment in 2017 to \$34.4 million annual investment in 2021, representing a 40% growth in investments. Net income increased 31% from \$13 million in 2017 to \$17 million in 2021.

Earnings per share also increased from \$1.01 in 2017 to \$1.30 in 2021. The water and wastewater customer base has grown 5% since 2017. Our expanding customer base trajectory is based upon thoughtful and strategic transactions, as well as a longstanding community customer service philosophy. Our water service systems have expanded into Adams County, where we now own and manage a separate water supply source, utilizing groundwater rather than surface water from our York County reservoirs. All of these changes represent consequential landmark shifts in York Water's daily operations, personnel, and the manner in which we deliver services.



Customer Satisfaction

York Water surpasses our Pennsylvania water utility peers with a reasonable and affordable average annual cost of water, while having the lowest customer complaint rate.

Our Average Annual Cost for Water is over 36% lower than our Pennsylvania water utility peers. Our Justified Customer Complaint Rate is far below the industry average at just over 2% per 1,000 customers.

York Water continues to provide an unmatched level of customer service to the communities that we serve.

*2021 Justified Complaint Rate results not available at time of report. Data shows 2020 statistic.

Facility Enhancements and Investments



The South Branch of the Codorus Creek runs behind Brillhart Pumping Station, which has been transferring water to our Filter Plant for over 125 years.

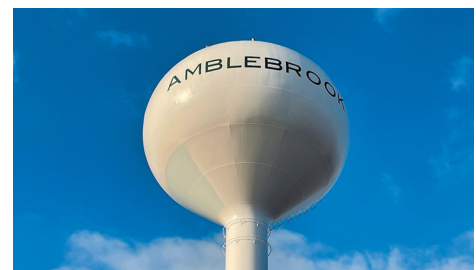
Brillhart Pumping Station (York County) has been transferring water from the Codorus Creek to the York Water filter plant for over 125 years. In 2021, we made generational investments, replacing old pumps with three new efficient pumps, state-of-the-art electrical systems, and a backup generator located beyond the floodplain. The new pumps have higher efficiencies and varied capacities so that the Company is better able to “right size” the withdrawal volume from the Creek to match finished water storage and customer use. The project overall increases energy efficiency, extends equipment life, increases resiliency of our system, and better protects the water source environment.

Lower Windsor Wastewater Plant (York County) was significantly upgraded in 2021 to double its treatment capacity to 175,000 gpd. The plant treatment was also improved to provide more significant reduction of nitrogen and phosphorous in the effluent, helping to improve the Chesapeake Bay watershed. The upgraded facility allows for improved and refined operational control of treatment and provides increased capacity to accommodate future growth in the area.

Jacobus Borough (York County) became a wastewater system customer in 2020, and 2021 evaluations and investments in the system were made to bring key components of this wastewater system up to York Water standards. Almost all of the system was in-camera inspected, pump stations were improved with new pumps, and additional upgrades to the electrical systems and other related components were completed. Wastewater from Jacobus is treated at the nearby Springfield Township Sewer Authority plant.

Letterkenny Township Wastewater System (Franklin County) was acquired in September of 2020 and represented the 50th municipality served by York Water. In 2021, York Water invested in many treatment improvements to this facility, including enhanced aeration, new mixers, samplers, and efficient generators to ensure that this facility meets the high York Water operational standards.

Amblebrook Gettysburg (Adams County) was added to the York Water system in late 2020. This remarkable 55+ community anticipates 2,000 units, with extensive recreational and community facilities, with over 100 homes constructed as of December 2021. Service to this community includes water and wastewater. <https://amblebrookgettysburg.com/>



In 2021, York Water constructed a 145-foot, 500,000-gallon, water tank at the Amblebrook community in Adams County.

Lake Williams Dam was originally constructed in 1913 and was one of the largest private dams in the country at the time. It has been serving the York community for over 100 years. In January of 2022, preliminary site construction activities to install an access road for construction equipment access from the end of Water Street to the downstream area of the dam was completed. Construction of this access road included timbering approximately three acres of mostly mature evergreens that were planted by York Water in the 1920's. A portion of the harvested trees were lumbered and will be reused for various Company and county park projects and some timber was donated to rebuild the Horn Farm building after a catastrophic fire. Construction of the access road was planned and completed in preparation for York Water's larger dam rehabilitation work that is slated to begin in Spring 2022. For ongoing information and updates related to the Lake Williams Dam Project through 2022 and 2023, please visit <https://www.yorkwater.com/lake-williams-dam-project/>.

New Growth

West Manheim Township residents became York Water customers in 2008, and in 2021, York Water acquired the wastewater collection and conveyance system. This acquisition added approximately 1,800 customers, increasing the Company's customer base by approximately 2.5%. West Manheim's wastewater is conveyed to Penn Township's treatment plant for treatment and discharge. We look forward to a growing relationship with Penn Township.

"While I joined West Manheim Township midway through this transaction, I've been impressed with York Water's advocacy for the township's residents, and in particular addressing the surcharge assessed by Penn Township on West Manheim residents. We're experiencing continued growth in the township, and we are confident that York Water will provide high-quality water and wastewater service and infrastructure responsive to our community's utility needs." – **Mike Bowersox, West Manheim Township Manager**

Great York Water People

We are incredibly proud of our team members for many reasons, one of which is their commitment to the communities that we serve. In 2021, prestigious organizations in our community recognized the outstanding talent and significant contributions that York Water personnel make every day to their profession and our communities.



Natalee Colón Gunderson

Natalee Colón Gunderson, our Vice President of Human Resources, was awarded the **Ignite Young Professional Award** by the York County Economic Alliance. This award recognizes young professionals for leadership, community service, personal, and professional achievements. Natalee is actively engaged in our community by serving on various non-profit boards and committees, including the United Way of York County, Logos Academy, Pennsylvania Council on the Arts, and York County Community Foundation's Grant Distribution Committee. Her leadership, dedication, and commitment to diversity and inclusion enlightens and improves our community.



Jeff Hines

Jeff Hines, immediate past President and CEO, was the 2021 York County Economic Alliance **Business Achievement Honoree**. This award is presented to an individual "...whose high moral and ethical values have set a standard of excellence, and someone who embodies leadership and a passion for our community and its citizens." Jeff has a longstanding reputation for professionalism, community support, integrity, and development of young professionals through long-term affiliations with local educational institutions. He continues to contribute to York Water as a member of our Board of Directors and to the York community in retirement.



Kent Croman

Kent Croman, our Engineering Manager, was awarded the **Ivan M. Glace Award** at the 2021 Water Works Association of Pennsylvania (WWOAP) conference. This award recognizes an Association member "...whose activities have contributed to improving the Association through the dissemination of knowledge of sound and progressive water works practices." The Association recognizes Kent's consistent efforts to share knowledge and contribute to his profession. Kent is a key contributor to the significant library of generational investment projects occurring at York Water. We are fortunate to have him as a driving force in our mission to supply "that good York Water" to our customers.

Highlights of Our 206th Year

(In thousands of dollars, except per share amounts)

Summary of Operations					
FOR THE YEAR	2021	2020	2019	2018	2017
Operating revenues	\$ 55,119	\$ 53,852	\$ 51,578	\$ 48,437	\$ 48,589
Operating expenses	31,723	29,421	27,792	25,920	24,896
Operating income	23,396	24,431	23,786	22,517	23,693
Interest expense	3,705	4,177	4,758	5,280	4,484
Gain on life insurance	—	515	—	—	—
Other income (expenses), net	(1,587)	(2,153)	(2,386)	(1,370)	(1,692)
Income before income taxes	18,104	18,616	16,642	15,867	17,517
Income taxes	1,120	2,018	2,240	2,491	4,543
Net income	\$ 16,984	\$ 16,598	\$ 14,402	\$ 13,376	\$ 12,974
Per Share of Common Stock					
Book value	\$ 11.64	\$ 10.97	\$ 10.31	\$ 9.75	\$ 9.28
Earnings per share:					
Basic	1.30	1.27	1.11	1.04	1.01
Diluted	1.30	1.27	1.11	1.04	1.01
Weighted average number of shares outstanding during the year:					
Basic	13,076,263	13,033,681	12,964,080	12,903,568	12,849,123
Diluted	13,077,290	13,034,520	12,966,292	12,903,836	12,849,171
Cash dividends declared per share ...	0.7571	0.7280	0.7001	0.6731	0.6472
Utility Plant					
Original cost,					
net of acquisition adjustments	\$ 482,113	\$ 434,963	\$ 398,065	\$ 377,676	\$ 362,533
Construction expenditures	34,409	32,123	18,425	16,882	24,602
Other					
Total assets	\$ 458,853	\$ 406,957	\$ 363,529	\$ 345,140	\$ 332,030
Long-term debt including current portion	146,369	123,573	101,035	93,358	90,142

For Management's Discussion and Analysis of Financial Condition and Results of Operations, please refer to Item 7 in the Company's Annual Report on Form 10-K.

Shareholder Information

Market Information

The common stock of The York Water Company is traded on the NASDAQ Global Select Market under the symbol YORW.

Shareholders of record (excluding individual participants in securities positions listings) as of December 31, 2021 numbered approximately 1,933.

Shareholders may request, without charge, copies of the Company's financial reports. Such requests, as well as other investor relations inquiries, should be addressed to:

Molly E. Norton
Investor Relations &
Communications Administrator

Financial Reports and Investor Relations

The Company makes available free of charge, on or through its website (www.yorkwater.com), its annual report on Form 10-K, its quarterly reports on Form 10-Q, current reports on Form 8-K, and amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Exchange Act as

soon as reasonably practicable after the Company electronically files such material with, or furnishes it to, the Securities and Exchange Commission, or SEC. The SEC also maintains a website at www.sec.gov that contains reports, proxy statements, and other information about SEC registrants, including the Company.

The York Water Company
130 East Market Street
York, PA 17401

(717) 718-2942
(800) 750-5561
mollyn@yorkwater.com

In 2013, we initiated a share repurchase program to add value for our shareholders. The Board of Directors authorized the Company to repurchase up to 1,200,000 shares of the Company's common stock from time to time. No

shares were repurchased this year. As of December 31, 2021, 618,004 shares remain available for repurchase.

We are only including a summary of our financial results in this annual report.

Please refer to our annual SEC 10-K Report, which was delivered with this report, or can be downloaded from the investor relations section of our website at www.yorkwater.com for a more detailed review of our financial performance.

STOCK EXCHANGE LISTING

The Company's common shares trade on the NASDAQ Global Select Market.

The trading symbol is **YORW**.

INDEPENDENT AUDITORS

Baker Tilly US, LLP
Suite 200
221 West Philadelphia Street
York, PA 17401

TRANSFER AGENT & REGISTRAR

Broadridge Corporate Issuer Solutions, Inc.
P.O. Box 1342
Brentwood, NY 11717
(844) 317-3311 (toll free)
Internet:
<http://shareholder.broadridge.com/YORW>

IMPORTANT ANNUAL MEETING INFORMATION

Monday, May 2, 2022

1:00 p.m.

Lunch 12:00 p.m. (reservation required)

Appell Center for the Performing Arts
50 North George Street
York, PA 17401

The Annual Meeting is currently scheduled to be held in person. Due to continued and evolving regulations regarding travel, gatherings, and other restrictions relating to COVID-19 public health concerns, the Company's directors and officers may be required

to participate remotely or the Company may decide to hold the meeting in a different location or virtually. While there are not currently any additional COVID-19-related requirements at the Appell Center for the Performing Arts, that is subject to change. At this time, masks are not required, but strongly encouraged for those that are unvaccinated. Any relevant updates will be available on the meeting location's website at www.appellcenter.org/plan-your-visit/covid-policies and the Company's website at www.yorkwater.com.

Please check the websites prior to the meeting if you plan to attend. If you plan on attending the meeting, doors will open at 11:30 a.m. and a boxed lunch will be provided beginning at 12:00 p.m. Please RSVP either by checking the box on the proxy card and mailing in the enclosed envelope, or by contacting Molly Norton at (717) 718-2942 or by e-mail at mollyn@yorkwater.com.

Supplemental Information (Unaudited)

(In thousands of dollars, except per share amounts)

YEAR ENDED DECEMBER 31	2021	2020	2019
Selected Financial Data			
Income			
Operating Revenues	\$55,119	\$53,852	\$51,578
Operating Expenses	\$31,723	\$29,421	\$27,792
Operating Income	\$23,396	\$24,431	\$23,786
Interest Expense	\$3,705	\$4,177	\$4,758
Net Income	\$16,984	\$16,598	\$14,402
Percent Change in Net Income Compared to Prior Year	2.3%	15.2%	7.7%
Common Stock Dividends	\$9,909	\$9,490	\$9,083
Dividend Payout Ratio	58.3%	57.2%	63.1%
Weighted Average Common Shares Outstanding, Basic	13,076,263	13,033,681	12,964,080
Basic & Diluted Earnings Per Weighted Average Common Share	\$1.30	\$1.27	\$1.11
Number of Common Shares Outstanding	13,112,948	13,060,817	13,014,898
ROE on Year End Common Equity	11.1%	11.6%	10.7%
Common Stock Dividends Per Share	\$0.7571	\$0.7280	\$0.7001
Net Cash Flows From Operating Activities	\$22,959	\$20,235	\$18,881
Balance Sheet			
Common Stockholders' Equity	\$152,622	\$143,252	\$134,185
Long-Term Debt Including Current Maturities	\$146,369	\$123,573	\$101,035
Total Capitalization	\$298,991	\$266,825	\$235,220
Percent Common Stockholders' Equity	51%	54%	57%
Percent Long-Term Debt	49%	46%	43%
Net Utility Plant	\$382,909	\$343,623	\$313,224
Operating Data			
Revenue Class			
Residential	\$35,885	\$35,733	\$33,409
Commercial and Industrial	\$14,892	\$14,068	\$14,441
Other	\$4,342	\$4,051	\$3,728
Total Operating Revenues	\$55,119	\$53,852	\$51,578
Construction Expenditures	\$34,409	\$32,123	\$18,425
Other Operating Data			
Number of Customers	73,144	72,681	71,411
Number of Employees	110	108	106
Common Shareholders	1,933	1,982	1,998
Book Value Per Common Share	\$11.64	\$10.97	\$10.31
Market Value at Year End	\$49.78	\$46.60	\$46.11
Market Value to Book Value	428%	425%	447%
P.E Ratio	38.3	36.7	41.5

Supplemental Information (Unaudited)

(In thousands of dollars, except per share amounts)

2018	2017	2016	2015	2014	2013	2012	2011
\$48,437	\$48,589	\$47,584	\$47,089	\$45,900	\$42,383	\$41,447	\$40,629
\$25,920	\$24,896	\$23,414	\$23,294	\$22,593	\$21,217	\$20,331	\$20,091
\$22,517	\$23,693	\$24,170	\$23,795	\$23,307	\$21,166	\$21,116	\$20,538
\$5,280	\$4,484	\$5,037	\$4,976	\$4,996	\$5,267	\$5,249	\$5,260
\$13,376	\$12,974	\$11,846	\$12,489	\$11,484	\$9,654	\$9,303	\$9,084
3.1%	9.5%	-5.1%	8.8%	19.0%	3.8%	2.4%	1.7%
\$8,690	\$8,318	\$8,051	\$7,743	\$7,443	\$7,214	\$6,929	\$6,708
65.0%	64.1%	68.0%	62.0%	64.8%	74.7%	74.5%	73.8%
12,903,568	12,849,123	12,845,955	12,831,687	12,879,912	12,928,040	12,847,160	12,734,420
\$1.04	\$1.01	\$0.92	\$0.97	\$0.89	\$0.75	\$0.72	\$0.71
12,943,536	12,872,742	12,852,295	12,812,377	12,830,521	12,979,281	12,918,633	12,791,671
10.6%	10.9%	10.4%	11.5%	11.0%	9.3%	9.3%	9.5%
\$0.6731	\$0.6472	\$0.6267	\$0.6040	\$0.5788	\$0.5580	\$0.5391	\$0.5266
\$18,372	\$20,111	\$19,365	\$20,710	\$18,766	\$18,438	\$16,422	\$17,474
\$126,195	\$119,405	\$114,061	\$109,070	\$104,563	\$103,511	\$99,825	\$95,265
\$93,358	\$90,142	\$84,653	\$84,562	\$82,312	\$82,741	\$82,684	\$82,621
\$219,553	\$209,547	\$198,714	\$193,632	\$186,875	\$186,252	\$182,509	\$177,886
57%	57%	57%	56%	56%	56%	55%	54%
43%	43%	43%	44%	44%	44%	45%	46%
\$299,157	\$288,787	\$270,907	\$261,420	\$253,194	\$244,237	\$239,539	\$232,277
\$31,281	\$31,257	\$30,218	\$29,761	\$29,165	\$26,873	\$26,192	\$25,750
\$13,578	\$13,729	\$13,760	\$13,822	\$13,267	\$12,299	\$12,114	\$11,820
\$3,578	\$3,603	\$3,606	\$3,506	\$3,468	\$3,211	\$3,141	\$3,059
\$48,437	\$48,589	\$47,584	\$47,089	\$45,900	\$42,383	\$41,447	\$40,629
\$16,882	\$24,602	\$13,158	\$13,844	\$14,139	\$9,852	\$11,543	\$9,472
70,263	69,604	67,052	66,087	65,102	64,118	63,779	62,738
109	102	103	107	107	104	105	106
1,999	2,011	2,052	2,007	2,002	2,023	1,786	1,658
\$9.75	\$9.28	\$8.87	\$8.51	\$8.15	\$7.98	\$7.73	\$7.45
\$32.06	\$33.90	\$38.20	\$24.94	\$23.21	\$20.93	\$17.57	\$17.64
329%	365%	431%	293%	285%	262%	227%	237%
30.8	33.6	41.5	25.7	26.1	27.9	24.4	24.8

Board of Directors



Cynthia A. Dotzel, CPA ⁽¹⁾
Chair
Director Since 2019



Michael W. Gang, Esq. ⁽¹⁾
Director Since 1996



Joseph T. Hand ⁽¹⁾
Director Since 2020



Jeffrey R. Hines, P.E. ⁽¹⁾
Director Since 2008



George W. Hodges ^{(1) (3)}
Past Chair
Director Since 2000



George Hay Kain, III ⁽⁴⁾
Director Since 1986



Jody L. Keller, SPHR ⁽⁴⁾
Director Since 2015



Erin C. McGlaughlin ^{(2) (3)}
Director Since 2016



Robert P. Newcomer ^{(2) (4)}
Director Since 2013



Steven R. Rasmussen, CPA ^{(2) (3)}
Director Since 2011



Ernest J. Waters ^{(2) (3)}
Director Since 2007

DIRECTORS EMERITI

Josephine S. Appell
James H. Cawley
Chloe R. Eichelberger
William T. Morris
Irvin S. Naylor
Thomas C. Norris
Jeffrey S. Osman

KEY

- (1) Executive Committee
- (2) Audit Committee
- (3) Nomination and Corporate Governance Committee
- (4) Compensation Committee

In Memorium

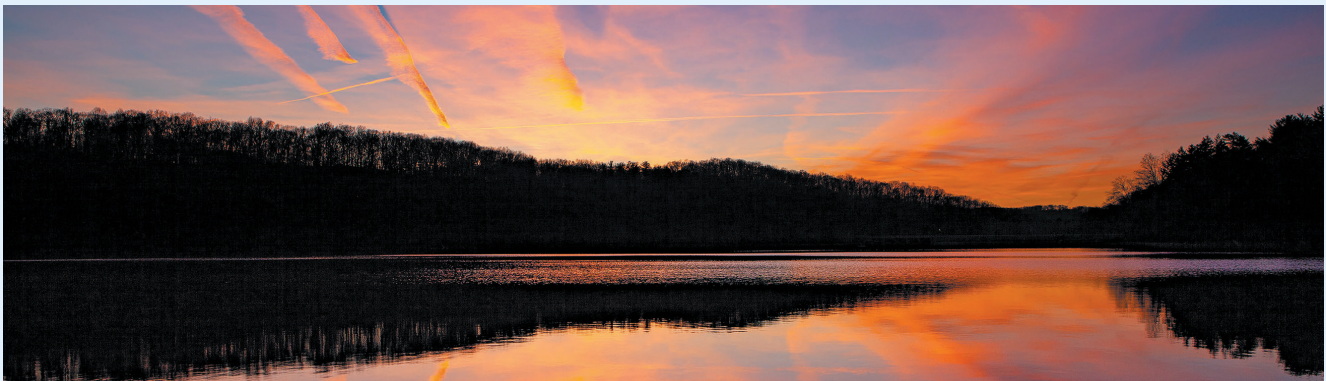
John L. Finlayson

Director
1993-2014



In August 2021, The York Water Company lost a very special friend, partner, and Director Emeritus. John L. Finlayson unselfishly dedicated many years of service to the Company, serving as a Director from 1993-2014. John worked tirelessly and with tremendous enthusiasm and skill to advance the interests of the Company, our community, and our shareholders.

We honor John L. Finlayson for a life of outstanding service and his extraordinary contributions to The York Water Company. By Resolution on August 23, 2021, our Board of Directors expressed our deep appreciation for his service and dedication.





ENVIRONMENTAL STEWARDSHIP

York Water has operated for over 200 years with keen awareness of our environment. This awareness stretches well beyond our sources of water and the waters that receive our effluent. Our Company's dedicated employees, our customers, the communities we serve, and our shareholders should all be proud of our environmental performance. Below represents some of our standard practices and 2021 project highlights that reflect foundational environmental stewardship.

SEDIMENT REMOVAL

Benefits Local and Regional Water Quality. Annually York Water removes approximately 2,730 tons of sediment from our source water entering the main filter plant. This sediment removal, although not credited by Pennsylvania, provides additional water quality improvement in the local watershed and ultimately the Chesapeake Bay.

WATER RECYCLING

Reduces Use of Local Water Resources and Reduces Power Use/GHG Emissions. York Water recycles process, sample tap, filter wash, decant water, and stormwater from the impervious surfaces created when we covered our finished water basins. The water is collected and sent back to the head of the filter plant, reducing both the daily volume of water pulled from our sources, as well as pump energy use.

BRILLHART PUMPING STATION RENOVATION

Reduces Power Use/GHG Emissions and Better Controls Volume of Water Removed from Source(s). This primary source water pumping station can pull and pump approximately 45MGD of supply water to our filter plant. New pumps and new energy systems installed this year increase operational flexibility and reduce energy use. Water removed from the Codorus Creek can now be more closely tied to system demand, which preserves and enhances the aquatic system within the Creek.

BIRD HABITAT MANAGEMENT

Promotes and Enhances Biodiversity in the Local Area. The York Audubon Society has recognized this unique habitat area adjacent to Lake Redman as one of the most heavily-used birding sites in York County. The vegetation, water level fluctuation, and tree variety create excellent habitat for an extensive bird population. York Water has partnered with the York County Parks Department for decades to maintain and facilitate public enjoyment of this area.

PUBLIC EDUCATION

Educating the Community to Maintain and Expand a Foundation of Local Water Awareness and Stewardship. York Water hosts tours, participates in the County Envirothon, and participates in approximately 40 presentations and tours a year. These employee efforts seek to consistently message the importance of our water resources, water quality protection, and safe drinking water.

SPECIES PROTECTION

As York Water planned to lower the level of Lake Williams in preparation for the dam renovation project in 2021, the Company scheduled and planned the drawdown to protect sensitive species known to require lakeside habitat at Lake Williams. Winter activity patterns, nesting, and reproductive cycles were significant considerations to minimize impacts to the species.

Officers & Key Employees



Vernon L. Bracey
Vice President-
Customer Service



Alexandra C. Chiaruttini, Esq.
Chief Administrative
Officer and
General Counsel



Natalee C. Gunderson, SHRM-CP
Vice President-
Human Resources



Joseph T. Hand
President and
Chief Executive
Officer



Mark J. Hardman
Vice President-
Technology



Matthew E. Poff, CPA
Chief Financial
Officer and Treasurer



Mark S. Snyder, P.E.
Vice President-
Engineering



Martin L. Strine
Operations
Manager



Mark A. Wheeler
Chief Operating
Officer and Secretary

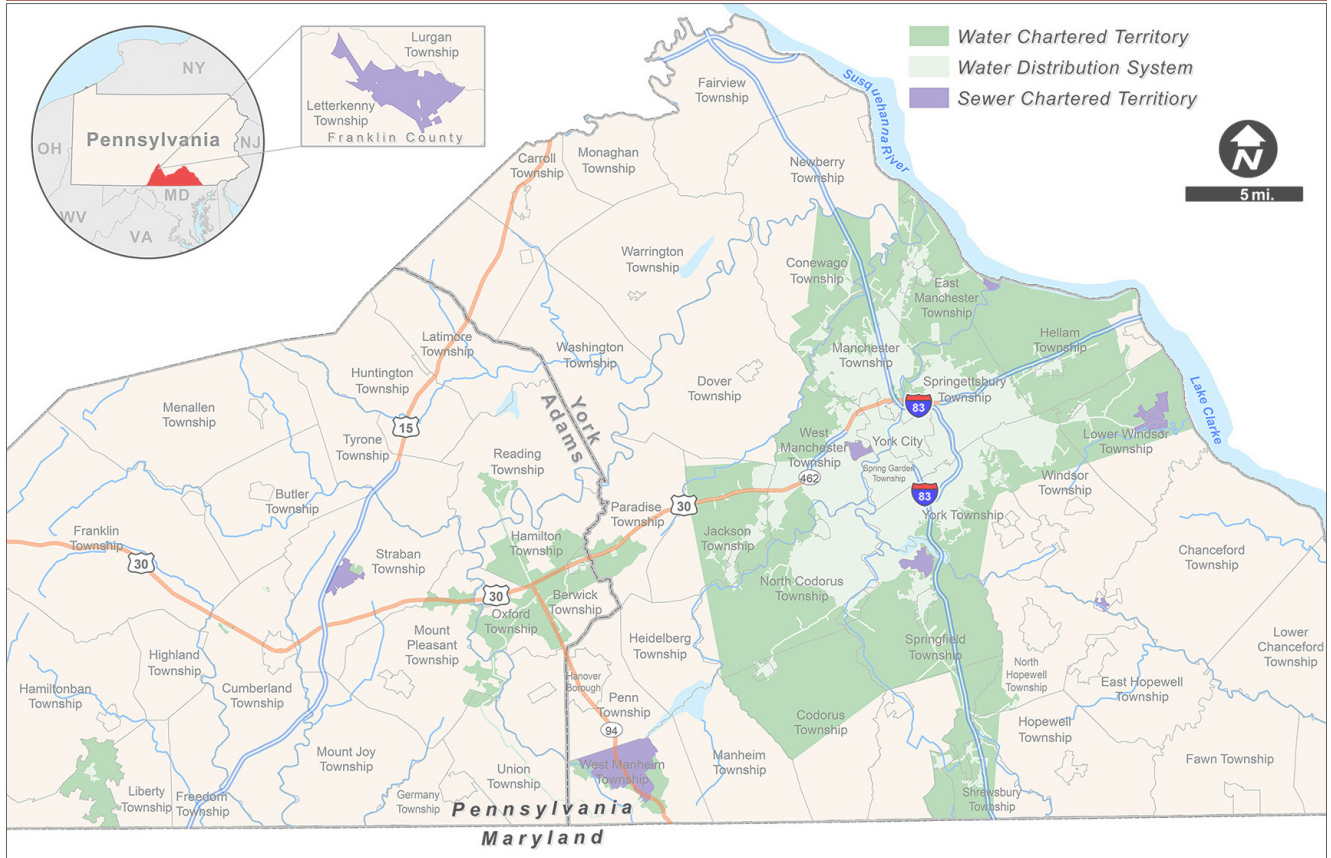


Molly E. Norton
Investor Relations
and Communications
Administrator



Our Customer Service Representatives, as well as members of our Executive team, work at 130 East Market Street in Downtown York. Customers visit our office to pay their bill or to receive Customer Service support every day. Visitors have the added bonus of experiencing the beautiful water-themed ceiling in person, which never fails to take our breath away.

Water and Sewer Chartered Territory



Lake Redman (pictured above) and Lake Williams hold a combined 2.2 billion gallons of “that good York water.” Our water and wastewater customers in 51 municipalities in York, Adams, and Franklin counties utilize over 20 million gallons of water per day.

The York Water Company

130 East Market Street
York, Pennsylvania 17401
717-845-3601
www.yorkwater.com



THE
YORK
WATER
COMPANY

