



"That good York water"
SINCE 1816

The York Water Company

Water Service Line Protection Plan

January 1, 2013

Did you know that you are responsible for any maintenance on the water service line from our shut-off valve at the curb line into your house? Although infrequent, when there is a problem on your service line, it could cost over \$2,000 to repair and may restrict your access to the water for the days it takes for you to contact a plumber, schedule and then get the repairs made.

Over the years we've been asked by our customers to provide a voluntary program where York Water would assist with those repairs. We are now offering this "peace of mind" program to our customers for a small monthly fee of \$5, or, if you sign up for a full year, it's \$55 (like receiving a month free!)

Benefits of the program:

- ✓ What is covered: Repair/replace the leaking or broken service line
Repair/replace any driveway, sidewalk, or lawn areas that are disturbed during the repair
- ✓ Costs covered per year: up to \$3,000
- ✓ 12 month guarantee on all work performed
- ✓ No deductibles
- ✓ No special numbers to call, just call into our office or 24-hour emergency number
- ✓ We partner with local plumbers who live in our area and can respond quickly to your needs

Monthly Fee: \$5, or pay for the full year, upfront, and only pay \$55 (a \$5 savings!)

Again, this is a voluntary program. Not only does it cover all costs for a typical homeowner's service line repair or replacement, but it gives you peace of mind with one phone call to The York Water Company!

Please read the enclosed Terms and Conditions and sign up today!

If you have additional questions, please contact Tim Young at 717-718- 2958 or email timy@yorkwater.com.

The York Water Company
Serving our customers for 197 years!

YES! Sign me up for the York Water Service Line Protection Plan!

Please read the Terms and Conditions for plan details

Name _____ E-mail: _____ I prefer e-mail notifications

Customer Account Number (from your water bill if available) _____ Phone: _____

Service Address Street _____
City, State, ZIP _____

Billing Address (if different from service address) Street _____
City, State, ZIP _____

Select a Payment Method:

- 1. Send a check for \$55 for 12 months, payable to "The York Water Company".
- 2. Automatically withdraw \$5 each month. Send a check for first month's fee and we'll set up a monthly automatic withdrawal.
- 3. Automatically withdraw \$55 once each year. Send a check for the first year's annual fee and we'll set up an annual automatic withdrawal.

Signature for Automatic Withdrawal Payment _____ Date _____

Once payment has been set up, we will send/email you a confirmation notice which will initiate the protection plan.