

The Water Quarterly

October, 2009

Pay Your Water Bill On Line



The York Water Company is pleased to provide secure, convenient On Line bill payment as an additional option for our customers.

The York Water Company will accept Visa, MasterCard, Discover, American Express, and electronic check. The service is available beginning October 1, 2009.

Pay your bill anytime, 24 hours a day, 7 days a week. Make a one-time payment or enroll in the plan and make automatic monthly payments for a small additional fee.

To Pay Your Water Bill On Line:

Go to www.yorkwater.com

and click on the button to Pay On Line.

You will be redirected to Paymentus Corporation's secure website.

To Pay Your Water Bill By Phone:

Dial Toll-Free 1-866-665-9578

to call a secure, automated telephone payment system, powered by Paymentus Corporation.

Frequently Asked Questions

What information will I need to pay my water bill?

Your account number including all digits before and after the dash (located on your billing statement.)

Your 5-digit zip code. Your credit card number including the security code on the back of the card.

Is there a fee?

Yes. The fee covers credit card and processing charges for either the On Line or telephone payment option. The fee is \$1.25 for paying a water bill up to \$100.

Does The York Water Company receive any part of the fee?

No. The York Water Company does not receive any portion of the fee. Paymentus Corporation is an independent company providing a service to The York Water Company and its customers.

Does this service replace the Company's Timely Automatic Payment (TAP) Program?

No. This is another option available to our customers. Customers enrolled in the TAP program will remain enrolled. To learn more about the TAP program visit www.yorkwater.com. There is no fee to participate in the TAP program.

When will my payment be posted to my account?

Payments received before 8:00 p.m. will be posted to your account the next business day. For each payment, customers will receive a confirmation number and an email confirmation for your records.



"That good York water"
SINCE 1816

The York Water Company

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